



## Request for Service and Repair

*(The displayed white areas must be completed)*

Please fax completed form to **+49(0)30 43809226** or scan to [info@vdl delmas.de](mailto:info@vdl delmas.de)

Address / Contact Building Site		Client / Operator	
Company:		Company:	
Street:		Street:	
Contact:		Contact:	
Postal Code/Place:		Postal Code/Place:	
Phone:		Phone:	
Email:		Email:	
Serial no. (VDL Delmas):		Order no. at delivery (Customer):	
		Date of commissioning / operating hours:	
Failure Description / Details of the fault / Description of the service required <i>(short form)</i> :			
Order no. <i>(for Service / Repair)</i> :		Preferred Appointment:	
Essential Qualifications / Certificates to enter the Building Site: <i>(Subject to approval by VDL Delmas)</i>			
Lifting gear and transportation are available and can be used without additional costs to VDL Delmas. <i>(If yes describe in short form)</i> <span style="float: right;"><input type="checkbox"/> Yes / <input type="checkbox"/> No</span>			
<p><b>Following notes have to be followed:</b></p> <p>1) The above mentioned unit consists completely of original components, delivered by VDL Delmas. The service for "mixed" units, for components which were not delivered by VDL Delmas, can only be done if arranged and agreed between the parties in writing prior to the servicing.</p> <p>2) The unit is powered-off and protected against unauthorized switching-on. The customer makes the necessary preparations so that the service technician can start the service work immediately after arrival at site.</p> <p>3) All services are carried out on the basis of the VDL Delmas service conditions and contractual terms in the latest edition.</p> <p>We herewith confirm that VDL Delmas service personnel has access to the defective unit and is allowed to start service or repair of my unit according to the above mentioned failure description.                      In case of non-guarantee we confirm hereby, all costs are charged to the client according to the valid VDL Delmas-price list (e.g. working and waiting time, travel time, spare parts etc.). If required, a quotation can be requested.</p>			
Date, Place:		Signature <i>(Client)</i> :	
Inquiry no.: <i>(to be filled in by service technician)</i>		Date: <i>(to be filled in by service technician)</i>	
VDL Delmas GmbH, Kienhorststr.59, 13403 Berlin, Tel. +49 (30)4380920 / Fax +49 (30)43809226			